

**Q:** How old does my child have to be in order to be eligible for the Play Station Service?

**A:** Children as young as 6 months and as old as 12 years are able to participate.

**Q:** Is this an all day childcare service?

**A:** The Play Station is only available for reservation maximums of two hours at a time.

**Q:** Are snacks provided?

**A:** We offer water and allow closed lid labeled cups but no snacks are provided.

**Q:** Can I provide my own snack?

**A:** No outside food can be taken into the Play Station- this helps avoid concerns with allergens and helps keep the Play Station clean!

**Q:** Is this service included in the fee of my ARC membership?

**A:** The Play Station service fee is separate from the membership, but it is a nominal fee of \$3/hour for students/family members of students and \$4/hour for all other ARC members.

**Q:** Are the babysitters well qualified to work with children?

**A:** Yes, all of our student babysitters and supervising staff have been CPR/First Aid certified in adult, infant and child methods as well as trained with an AED device. The staff also has a background in educational and developmental studies.

**Q:** Can my child come in barefoot to the Play Station?

**A:** for the safety and health concerns of the staff and all participants, socks are to be worn at all times while within the room. The removal of shoes is also asked before entering the Play Station.

**Q:** Does my child have to be potty trained to participate?

**A:** Your child does not have to be potty trained, however, we are not authorized to change diapers so you may be paged in the event your child needs to be changed.

**Q:** I often take tennis classes and would like to participate in the babysitting service, is that possible?

**A:** In order to participate in the service the parent/guardian must remain inside the facility in case of an emergency, usage of the pool however, is permitted.

**Q:** Do I have to make an appointment?

**A:** Reservations must be made in order to use the Play Station. In order to ensure your spot reservations must be made at least 24 hours in advance. Drops in are welcome if room is available, but you are not guaranteed a spot.

**Q:** I have a child with special needs, can they be accommodated?

**A:** yes, as long as you provide a detailed description of your special needs child and make your reservations early.